Speaker: Debbie Diamond, Certified Mediator and Governmental Liaison, will share some thought provoking ideas about credibility, integrity, character and ethics in the workplace.

Speaker: Judy Fountain is a highly energetic and entertaining speaker and trainer. Judy specializes in creative presentations to meet today's often changing and stressful work. Join Judy and learn to "giggle away" your daily stress and concerns.

Workshops:

Access Your Professional IQ

Professionalism encompasses all of our behaviors. Raise your level of awareness regarding your own professionalism and learn how to enhance it. Using humorous video vignettes, the speaker will identify common unprofessional behaviors.

Incivility at Work

Learn how to distinguish between an unpleasant work environment and one that is truly hostile. The speaker will discuss the range of behaviors that occur in the workplace and provide concrete ways to address incivility.

Violence at Work

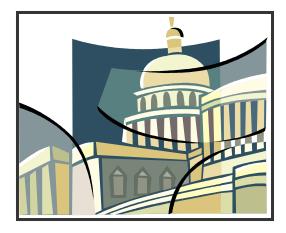
If not stopped, incivility can lead to violence. Learn what triggers violence, why people react differently, and what we can do to prevent it. The speaker will address the profound effects of violence on victims and co-workers.



Seattle Federal Executive Board

Unified Programs Committee 915 Second Ave., Rm. 2942 Seattle, WA 98174 Phone: (206) 220-6171 Fax: (206) 220-6132 www.seattlefeb@gsa.gov

PIE for Excellence in Government Conference



Professionalism Incivility Ethics

Thursday, October 14, 2004

8:00 a.m. - 3:30 p.m.

Jackson Federal Building
North/South Auditoriums, 4th Floor
915 Second Avenue, Seattle, Washington
\$35 per person (includes continental breakfast, workshops and buffet lunch)

Seating is limited. Reserve your space now. No Refunds after September 27 - Substitutions will be accepted after the deadline. Agencies/attendees will be billed for "no-shows." Make checks payable to Seattle Federal Executive Board (SFEB). Fax, mail or email registration along with payment of \$35 per attendee to the SFEB.

Name			
Agency			
Address			
City	Zip		
Phone			
E-mail			
Paid by	☐ Agency Training Form	□ Check	□ Credit Card
Credit Card No.			
Exp. Date	//	Security Code	
Name on Card _			
E-mail address and phone number of cardholder:			